



Chlorpyrifos Update: Return Policy for In-channel Inventory

May 8, 2023

Dear U.S. Distribution and Retail Partners,

We are announcing a return and credit process for channel-owned inventory of Corteva Agriscience™ chlorpyrifos brands (listed below):

Cobalt [®] insecticide	Eraser insecticide	Lock-on insecticide	Lorsban [®] 4E insecticide	Whirlwind insecticide
Cobalt [®] Advanced insecticide	Govern insecticide	Lorsban [®] WSP insecticide	Lorsban [®] 75WG insecticide	Yuma 4E insecticide
CPF 4E insecticide	Hatchet insecticide	Lorsban [®] 15G insecticide	Lorsban [®] Advanced insecticide	

Background

In August 2021, the U.S. Environmental Protection Agency (EPA) announced it would revoke all tolerances for Chlorpyrifos, which establishes the amount of a pesticide that is allowed on food. The Final Rule was effective October 29, 2021, with tolerances for all commodities expiring on February 28, 2022.

Returns

Please contact Corteva Customer Service to arrange returns of Corteva Chlorpyrifos Brands.

Pack type	Lead customer service representative	Contact information
All pack sizes including totes	Madison Siegel , customer service representative	USCustomerService@corteva.com
Bulk	Korsen Stiner , bulk customer service representative	Korsen.Stiner@corteva.com

Jugs and tote returns will be taken only from distributors. When contacting customer service, please be prepared to provide a contact for each pick up location, gallons of inventory by pack type, and if any partial containers are included in the volume. Partial containers should be visually assessed, and quantity reported to Corteva customer service.

Corteva will accept all inventory (unopened totes and jugs, partial totes and partial jugs, and bulk).

- Partial jugs must be securely capped and contained in a box for pick up.
- Pallets of material must be securely shrink-wrapped.
- If a recovery drum is required for opened containers please coordinate with Corteva Customer Service to have one dispatched during collection.
 - » If utilizing a recovery drum or shrink wrapping pallets with multiple brands in the pallet, please request a Section 17 label from your Corteva representative and affix to the drum/pallet.

Consolidation of product to fewer pick-up points is appreciated where possible. Corteva will pay the freight for returns. Corteva will only accept returns of Corteva branded chlorpyrifos products; please work with the manufacturer of any other brands you have in possession.

Bulk tanks containing Corteva Chlorpyrifos Brands will be serviced by TriRinse for product disposal. Distribution can arrange disposal or retail may contact Corteva customer service directly about bulk inventory – please be prepared to provide a contact for each pick up location and gallons of inventory. After customer service receives notification of bulk inventory in-channel, contact information will be provided to TriRinse, who will then contact your location to schedule product removal. Tank cleaning will also be provided if requested. Corteva will cover disposal and tank cleaning costs.

Corteva will only accept returns of Corteva branded chlorpyrifos products, please work with the manufacturer of any other brands you have in possession.

Return timeframes

Corteva Agriscience anticipates two major return runs to retrieve totes and jugs from distributors: July and October 2023. Distributors can contact Corteva customer service at any time to report inventory quantities, pack types and pick-up location contacts for package / tank location contacts for bulk. Returns will be completed no later than October 30, 2023.

- To enable July returns, please contact Corteva customer service by June 23, 2023, or as soon as possible.
- To enable October returns, please contact Corteva customer service by September 22, 2023 or as soon as possible.

Credits

Credit will be issued for the returned inventory from Corteva to the distributor. Credit will be issued by Corteva for package products within a week of the returned product arriving to a Corteva warehouse. Credit will be issued by Corteva for bulk product within a week of notification by TriRinse that disposal is complete.

Information for Retail

While Corteva will only be transacting returns with direct buying distribution customers, additional information here is provided for retailers. All inventory of jugs and totes at retail should be returned to distribution. Retailers should contact the distributor where the Corteva Chlorpyrifos Brand was purchased to obtain specific directions for returns to that distributor.

Retailers may contact Corteva customer service directly to schedule bulk inventory disposal – please be prepared to provide a contact for each pick up location, gallons of inventory, and the distributor purchased from. After customer service receives notification of bulk inventory, contact information will be provided to TriRinse, who will then contact your location to schedule product removal. Tank cleaning will also be provided if requested. Corteva will cover disposal and tank cleaning costs.

Information for Growers

All inventory of Corteva Chlorpyrifos Brands should be returned to the retailer from which it was purchased. Growers should contact the retailer where the Corteva Chlorpyrifos Brand was purchased to obtain directions for returns to that specific retailer. For general questions to Corteva about returns please contact: 1-800-258-3033.

Information for all participants

For the purposes of credit, record retention, and potential regulatory audits we request that all parties maintain records reflecting volume, brand, and date of return, as well as source of the inventory if applicable. Ex. volume received in at distribution from a retail partner.

Sincerely,



Jaret Fipps

Portfolio Marketing Leader, Insecticides, Nematicides & Specialty Herbicides